"What is the best measure of success?.... Happiness"

Richard Branson, 2012

- 30+ years of happiness and wellness research → we understand the drivers and levers
- The current economic model assumes that continual growth and more consumption will eventually bring happiness and wellness.
- Yet the science shows happiness and wellness come from:
 - Creativity, Giving, Contributing and Sharing



massive opportunity

The data robustly shows that these 4 activities make us happy & well

New business modelsbased on happiness & wellbeing - can deliver to the whole person and drive profit by focusing on what allows people to self-actualize and be happy and well

Selfactualization

Giving Contributing

Sharing

Esteem needs

Belonging needs

Safety needs

What can our businesses offer that enables customers to experience this?

Physiological needs



Enabling the customers' happiness & wellness

	Example from Today	Imagine(for fee)
Giving	Virgin Money Giving	Co-funding an entrepreneur with SUL
Sharing	V Media is all about sharing info	Transferable gym membership for when I go on holiday
Contributing	Volunteer experiences at Pride and Purpose at VLE Facebook pages for customer engagement	-Customers enabled to volunteer via offering, e.g. on holiday, as part of journeyCrowd-sourcing ideas for the business from customers
Creating	Fund-raising event support (London Marathon)	Art classes at airports, train stations, gyms and surgeries





